

Impact Doorlites: Frame Warranty Coverage

Trimlite offers a 10-year warranty on its Impact Frame. Trimlite warrants that its Impact Frame units that are free from defects and workmanship.

This warranty is effective from the date of purchase and applies only to the first purchaser (non-transferable) of the product from Trimlite. This warranty does not extend to the ultimate end user and this warranty is not intended to be conveyed to the end user. Exceptions to the above warranty are as follows:

1. Defects or damages that may incur from shipping
2. Defects or damages that may incur due to improper handling, cleaning, or maintenance
3. Defects or damages that may have incurred due to improper glazing and/or installation.
4. Defects or damages that may incur due to intentional or unintentional misuse, abuse, or any circumstance beyond the control of Trimlite, or act of God.
5. Defects or damages that may incur due to improper finishing or lack of finishing frame
6. Units that have either exterior piece of glass broken
7. Units used in sloped glazing applications
8. Units subjected to abnormal stress, which include but are not limited to:
 - I. Excessive vibration
 - II. Direct and/or excessive heat
 - III. Twisted within opening
 - IV. Lack of provisions for expansion and contraction of framing members
 - V. Use of glazing compounds that are incompatible with our seal
9. Labor, shipping, or other charges incurred or claimed by the customer.

Remedies

Any insulated unit that fails to meet the terms of this warranty will be replaced FOB Melbourne, FL.

Trimlite will not be responsible for labor charges incurred due to unit failure. This warranty does not apply to replacement units beyond the original 10-year warranty.

It is the customer's responsibility upon delivery to inspect the product. If a defect is uncovered upon inspection the customer must follow the warranty claim procedures shown below:

In the event of a warranty claim, contact the builder or dealer where the unit was originally purchased.

Original purchaser should address all warranty claims in writing to Trimlite 901 SW 39th Street Renton, WA 98057 upon the discovery of the defect and only within the original warranty period. Warranty claim to include:

1. Glass design
2. Impact Frame Size
3. Proof of Sale
4. Detailed explanation of defect
5. Picture of defect.

After receiving a valid claim Trimlite will at its option either (A) repair the product, or (B) provide a replacement product (or part, as appropriate) of like kind, design, and value.

Replacement of the Insulated Glass component will result in the following charge to the customer based on the percentage of Trimlite's then current wholesale price for a comparable product:

Period After Purchase	% of Replacement Cost
0-3 Years	100%
4-7 Years	75%
8-10 Years	50%

If Trimlite elects to provide a replacement product, the limited warranty on the replacement product will last for the balance of the warranty on the original product. If the original owner fails to provide satisfactory proof of the date of the purchase, the date of manufacture shall be used instead.

This warranty is not transferable.
Effective April 1, 2019