

INTERNAL BLIND WARRANTY

Warranty

Subject to the forthcoming conditions and limitations, Trimlite provides a 20-year warranty on our internal blind products for any manufacturing defect that renders the blind inoperable. This warranty is effective beginning on the original date of purchase, extending for a period of 20 years and **only to the original purchaser**.

It is the consumer's responsibility to inspect the product immediately upon receipt. The original purchaser must report manufacturing defects promptly before installation. Trimlite will have no obligation under this warranty with respect to any defect reasonably discoverable upon immediate inspection once the product has been installed.

This warranty shall be void and Trimlite shall have no liability hereunder if:

1. The purchaser installs, treats, or retains a unit containing an obvious defect for more than thirty days.
2. Any effort to repair or alter unit is made without expressed written approval of Trimlite LLC.

Exceptions/Exclusions from coverage:

1. Defects/damages resulting from shipment/transportation.
2. Defects/damages resulting from failure to use, or operate the product in ways other than those for which it was designed, including improper installation, cleaning, and maintenance.
3. Accidental or negligent abuse, installation in abnormal or extreme locations/situations, glass breakage, acts of God, or any circumstances beyond control of Trimlite.

If deemed within terms of warranty, Trimlite, at their own discretion, will repair, replace, or refund the price of the purchased unit, and, if deemed necessary by Trimlite, only upon return of original product.

Warranty Coverage:

Period after Purchase	% of Replacement Cost
0-5 years	100%
6-10 years	75%
11-15 years	50%
16-20 years	25%



If Trimlite elects to replace the unit, the limited warranty on the replacement item will last for the balance of the warranty on the original product purchase. Trimlite is not responsible for shipping, labor, removal of original product, installation of product, expenses, or other charges, costs, or claims incurred by the customer.

Claim Policy

1. A representative of the distributor/original purchaser (NOT homeowner/builder/contractor) must establish contact with Trimlite.
2. Provide purchase order number, invoice number, and original ship date.
3. Identify product and problem.
4. Provide contact names and phone numbers.
5. After determination of the problem has been established, Trimlite will repair or replace the unit as per the guarantee.

